

# Meet IT **Autopilot**

Your IT team's newest AI technician, ready to help you 24/7

IT Autopilot is your always available Al technician, working alongside your IT team to ensure you get instant, reliable, and personalized tech support whenever you need it. No more waiting or ticket queues just seamless assistance, 24/7.



#### Why use IT Autopilot?

- **Instant IT help, anytime, anywhere** Get immediate solutions to common and complex IT issues through multiple channels.
- Empowers you to resolve IT issues Solve your tech problems on your own, quickly and easily.
- **Seamless, responsive assistance** Responds like a human IT technician, guiding you through resolutions step by step.
- Your first line of support, not your only one Escalates to your IT team with a full problem summary when needed, helping them assist you faster.

### Getting started is easy!

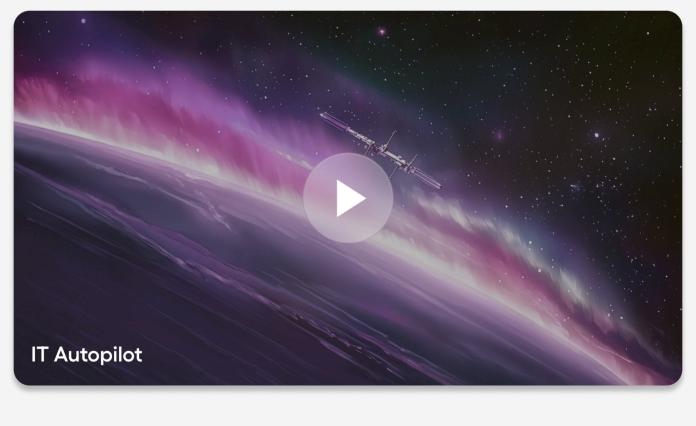
- **Meet IT Autopilot,** Wait for an email containing your unique login details.
- Access IT Autopilot, Click on the link, open the portal and login.
- **Describe your issue,** Just like you would with an IT technician.
- Follow the guided steps, IT Autopilot will troubleshoot and solve your issue—or escalate it to IT if needed.

#### How IT Autopilot supports you?

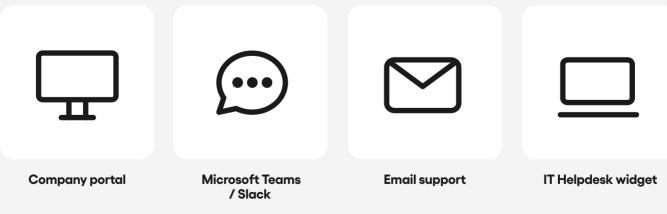
- Forgot your password? Instantly receive a reset link via SMS or email.
- Can't find an important email? Release quarantined emails with a simple request.
- **Need software installed?** Find and connect to the right printer automatically.

## **Slow or unresponsive apps?** — Troubleshoots performance issues and suggests fixes.

# Watch these short videos



### Available where you work



IT Autopilot is always just a message away.

new era of empowered IT support!

Powered by Atera

### A smoother workday with Al support

**Need more help?** Remember, our IT team is always here to support you. Whether through IT Autopilot or our dedicated professionals, your tech needs are our top priority. Welcome to a

Start using IT Autopilot today and experience effortless IT assistance.